

LANE COVE SECURITY



Hik Connect

1. Internet Connection

- The NVR must be hard wired to your router via Ethernet, HikVision NVR/DVR's **do not connect via WiFi**. If your NVR/DVR isn't connected to the internet please contact us.
- Check connection in:
 - Menu > Configuration > Network > General
 - Confirm it has a valid IP address, subnet mask, and gateway. (Set as DHCP as default this will be fine unless you'd like to assign an IP address.

2. Enable Platform Access (Hik-Connect)

Go to:

- Menu > Configuration > Network > Platform Access
- Tick Enable (or "Enable Hik-Connect")
- Set Access Type: Hik-Connect
- Status must say "Online"
- A QR code will be visible on the Platform Access page, use this to add the device via app. (Quickest method)
- Depending on the firmware of your device the menus may look slightly different but the steps are still the same.

	☒ Enable
Access Type	Hik-Connect
Verification Code	*****
Confirm	*****
Status	

3. Set Time & Date Correctly

- Go to Configuration > System > Time Settings
- Ensure date and time are accurate (important for linking).

4. Create a Hik-Connect Account

- Download the Hik-Connect app on your phone (App Store or Play Store).
- Create or log in to your account.

5. Add Device to App

- On your phone:
 - Open the app > Tap "+" > Scan QR code > The device will now be showing on your devices.
- You may be asked to login, please use the credentials you use for logging into your device.

