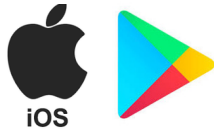


LANE COVE SECURITY



Steps iOS/Android App Version 6.9.300.20250528.3

1. Open the **Hik-Connect** app.
2. Select **which camera** you'd like footage from.
3. Select **playback**.
4. Choose the **date and time**.
5. Tap the **(□)** icon to enter **clip mode**.
6. Drag to mark the **start and end** of the clip.
7. Tap **Download (□)** or **Save**.
8. Footage will be saved to your **phone's album** or **Hik-Connect file folder**.

Where to Find Saved Clip

1. On **Android**: Internal storage > Hik-Connect folder.
2. On **iPhone**: Saved to the **Photos app** (if permission granted).

Notes

You can extract (download) footage from the Hik-Connect app, but it's limited to clips from playback, not full continuous footage.

Downloading may be **slow** on weak connections.

If you need longer recordings, it's better to use:

- A monitor + USB at the NVR/DVR
- iVMS-4200 on a PC for full-length backups

